DYLAN TIMMONS

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PROFESSIONAL SUMMARY

A passionate software engineer with a strong drive and a deep sense of empathy, committed to crafting top-notch applications by creating efficient, organized, and maintainable code. Operational leader with a strong background improving the performance, productivity, and efficiency in organizational operations. Recognized for approachable and collaborative working style, with a strong focus on execution and results. Demonstrates high degree of integrity with an outstanding work ethic.

SKILLS

Ruby | Ruby on Rails | HTML | GitHub | Postico | API's | RSpec
Postman | Test Driven Development. | Active Record | Heroku

PROJECTS

Adopt Don't Shop | Pair Project | Repo
- Used ActiveRecord to write queries that join multiple tables of data together
- Built out CRUD functionality for a many to many relationship and used MVC to organize code effectively
- Deployed project using Heroic

Rails Engine | Independent Project | Repo
- Built an Internal API that was used and tested against Postman
- Uses Search Controllers, Serializers to process and retrieve correct data, tested using RSpec

EXPERIANCE

ZILLOW, Denver, CO   February 2018 – November 2022
Manager, Advisors (April 2022 – November 2022)
· Developed and refined processes by using data and reporting to drive future business needs
· Collaborated with key business partners across multiple business lines to development and implement strategies to further improve customer experience
Buyer Advisor, Team Lead (October 2021 – April 2022)
· Conducted 1:1's with team members covering performance and career development
· Partnered with Business Operations to build out SOPs and provide subsequent training
· Developed, measured, and tracked KPI's and communicated metrics to stakeholders
Buyer Advisor (December 2019 – October 2021)
· Developed and implemented new QA process for Buyer Advisor Department
· Stakeholder in the implementation, rollout, support, and strategy for a new call monitoring software
Connection Specialist (February 2018 – December 2019)
· Successfully piloted new programs and provided feedback to project teams

EDUCATION

Front Range Community College – Business Management

Turing School of Software & Design - Backend Engineering Program