DAWSON TIMMONS. BACK-END DEVELOPER

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SKILLS

• Ruby • Ruby on Rails

- Test Driven Development
- RSpec

- SQL • Git/GitHub
 - Heroku

- Object-Oriented Programming
- SOFTWARE PROJECTS

PANTRY WIZARD, Group Project | 60 hours | PantryWizard BE Repository PantryWizard FE Repository

Tech Stack: Ruby, Rails, Postgresql, Heroku

An application that allows a user to create meal plans based on their Dietary Restrictions, Intolerances, and Cusine Preferences.

- Utilized Notion & Miro for project planning and task delegation.
- Integrated two different APIs to be utilized in the application. Spoonacular for generating meals based on user preferences and Google Places for locating supermarkets in a given area.
- No guard rails from instructors. This project's ideation and app structure was decided by the contributors.

RELATIONAL RAILS, Solo Project | 20 hours | Relational Rails Repository

Tech Stack: Rails, RSpec, SQL, ActiveRecord, Capybara

Developed a Rails application where the user can visit the application and view Teams and Players associated with those teams.

- Demonstrates understanding of one-to-many relationships through parent and child tables. As well as understanding of MVC structure.
- Utilized User Stories, to outline code at a high level through Test-driven-development and Object Oriented programming.

FUTBOL, Group Project | 20 hours | **Futbol Repository**

Tech Stack: Ruby, RSpec

Developed a Ruby application where we can parse through the Data of a CSV to return an expected result.

- Utilized Notion to delegate tasks and track completed and in progress tasks.
- Demonstrates use of memoization, for use of data in multiple inquires, to decrease overall run time of code.

PROFESSIONAL EXPERIENCE

Coinbase

Customer Service Agent

- Assisted customers with general troubleshooting and providing direct guidance on how to buy, sell, and trade crypto within the Coinbase retail application.
- Educated customers who were new within the crypto space to provide awareness in order to protect their best interest.
- Integrated departments, worked closely with developers on issues related to salesforce or app navigation.

Gusto

Customer Engagement – Payroll/Benefits Advocate

- Provided exceptional customer service by interacting with small business owners to investigate, troubleshoot, and resolve payroll, benefits, taxes, and compliance related questions through phone, e-mail, and chat
- Performed in a fast-paced environment with the ability to pivot on the fly to quickly resolve customer issues
- Worked in close collaboration with other advocates and cross departmentally to accomplish goals

EDUCATION

Turing School of Software and Design - Denver, CO Accredited Back-end Software Engineering Certificate

July 2021 - March 2022

April 2022 - June 2022

• ActiveRecord