SHANE WARNING

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GOAL: A job that uses my people and communications skills as well as my tech capabilities.

SKILLS:

Let me explain. I'm very good at explaining things. Be it a tech, sales, service or customer support situation, I can quickly understand what someone is really asking and then help them get the answers they need in a way they can understand.

Well-rounded. I invested in a BA in English to ensure I had solid communications skills in-person, online and in all media. I've gone to get ACCET-accredited frontend software credentials to further build my capabilities. I make it a point to continue to learn on a daily basis.

Problem avoider as well as solver. Helping tech and non-techs talk together gets the best out of both and has always helped me work effectively in a diversified group. And, I've gotten good at doing this remote as well as in face-to-face meetings.

Customer conscious. Working four years at Chamberlain University taught me that keeping customers up-to-date is the best way to keep them inline and happy. Put together and ran customer empathy team training programs.

Solid tech credentials. Skills include React, TypeScript, Hooks, JavaScript, CSS, HTML, GraphQL Cypress, GitHub, Slack, NPM, VS Code.

PORTFOLIO INCLUDES:

MyMeds|Deploy|Group Project| Eight-person team.

The MyMeds application allows users to input their medications and to receive notifications when it's time to take their medicine.

React, TypeScript, GraphQL 40 hours

Wubba-Lubba-Dub-Dub|Deploy|Solo Project.

The Rick and Morty Character Database allows users to find basic information on characters. React, React, 60 hours

<u>Caturday</u> <u>Deploy</u> 3-Member Group Project.

A cowboy themed cat information site that features a new cat every day. Typescript, React, React, TypeScript, 30 hours

EXPERIENCE:

6/2018 – 1/2022 Chamberlain University, Downers Grove, IL Student Support Adviser

EDUCATION

January 2022-Present Turing School of Software and Design, Denver, CO -- Accredited Frontend Software Engineering Certificate

2013-2017 Depauw University, Greencastle, IN BLA. English Writing BLA. English Writing