

NAOMI YOCUM · Ruby on Rails Developer

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Goal-oriented and passionate software engineer who enjoys problem-solving. Developed effective communication skills with 4+ years in sales/customer service. Seeking challenges and new technological skills in a collaborative environment.

SKILLS

- **Languages/frameworks:** Ruby on Rails, ActiveRecord, SQL, HTML, CSS
- **Testing:** Test Driven Development, Behavior Driven Development, RSpec, WebMock, VCR, Pry
- **Tools/Workflow:** Git, GitHub, Heroku, VSCode, Postman, 172 WPM

SOFTWARE PROJECTS

BrüCycle

Group of 5 | Timeline: 9 days

An application inspiring users to take eco-friendly modes of transportation. Users can track how much gas money they saved, calories they burned, and how many beers they have accumulated through their bike rides

- Developed in a Service Oriented Architecture - backend team consumed two APIs to aggregate data and created an API for frontend to consume
- Collaborated in an agile environment to create an MVP with multiple sprints utilizing daily standups, GitHub Projects, and a MiroBoard
- Implemented OAuth using Strava to aid in user registration and authentication

Viewing Party

Group of 2 | Timeline: 4 days

A monolithic application with responsive web design where users can register, login, search for movies, and create viewing parties with existing users

- Consumed 5 endpoints from The Movie Database API using an authentication token
- Implemented authentication and authorization for website access using BCrypt and sessions
- Tested API consumption using mocking tools (WebMock and VCR) - 100% test coverage using RSpec with sad-path and edge-case testing

Little Esty Shop

Group of 4 | Timeline: 9 days

A monolithic e-commerce platform allowing admin and merchants to manage inventory, fulfill customer invoices, and apply bulk discounts

- Applied MVC and OOP principles to organize code efficiently and follow CRUD functionality
- Used ActiveRecord techniques to perform complex database queries
- Managed agile processes and collaborate using Slack, Zoom, Google Calendar, and Trello to continuously problem-solve and debug

PROFESSIONAL EXPERIENCE

US Bank, Web Services Representative - Denver, CO

03/2020 - 04/2021

- Quickly adapted to changes in call center to efficiently resolve issues and help customers while keeping the queue down - averaging 80 calls per day
- Identified problems and provided accurate information in timely manner in response to customer inquiries while building strong relationships to ensure customer satisfaction and retention

Rovine & Co., Hiring Manager and Trainer - Denver, CO

07/2018 - 10/2019

- Face to face sales acquiring new customers for our clients, including Verizon, CenturyLink, and DIRECTV - average \$1500 to \$2000 weekly income
- Lead business trips in different states supervising groups ranging from 3 to 10 people
- Consult with manager regarding performance and implement solutions on improving sales and team mentality

EDUCATION

Turing School of Software and Design, Denver, CO

03/2023

Accredited Back-End Software Engineering Certificate

University of Richmond, Richmond, VA

05/2018

BSBA (concentration in International Business & Women, Gender, and Sexuality Studies)

Honors: Presidential Scholar, Phi Eta Sigma Honor Society